

PCPC Webinar – April 2026

Terry Lynch, West Sussex GP PCPC Board Member
Katherine Saunders, Managing Director Sussex Primary Care
Provider Collaborative
29th April 2026

To cover ...

- **PCPC Memorandum of Understanding**
- **PCPC and Neighbourhood Alliance updates**
- **Quality Improvement Programme**
- **Oliver McGowan training**
- **Spotlight on ICTs**
- **Questions**

PCPC Memorandum of Understanding

Our Memorandum of Understanding sets out the purpose and structure of the PCPC, enabling primary care providers across Sussex to understand how it works and how they can engage with and influence it.

The MOU describes the key elements of the PCPC, explains how it operates, and sets out how primary care providers can communicate with, influence and shape the work of the committee.

It has been developed to ensure that all primary care organisations understand both the form and function of the PCPC and feel confident engaging with it.

We encourage all primary care providers to read the [MOU on our website](#) and sign it to confirm your understanding and support. Your engagement helps strengthen collaboration and ensures we can represent the voice of primary care across Sussex.

Our work programme

Based on commissioning intentions and our own priorities

PCPC Development

- Board Development
- Membership Comms and Engagement
- Delivery Arm Development

Enabling Functions

- Training Hub
- Digital
- Estates
- Research

Service Delivery

- ADHD Pilot
- CDC Development

Primary Care Improvement

- Primary Care Support programme
- Neighbourhood Lead Development
- Community Engagement
- Highest and Ongoing Needs
- Vaccination and Prevention

System Wide Development

- SPOA and Outpatients
- Deprescribing - circular funding
- Same Day Primary Care Improvement Programme
- T2DAY
- Interface Meetings
- System Communications

Neighbourhood Working

National Picture – Neighbourhood Health Framework

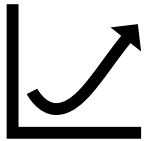


Document setting clear expectations for neighbourhoods:
Organising services around people and local communities



National Goals – by March 29 or before

- 1 – Improve outcomes
- 2 – Improve GP access
- 3 – Improve planned care
- 4 – Improve urgent & emergency care
- 5 – Improve patient & staff satisfaction



Agenda to:

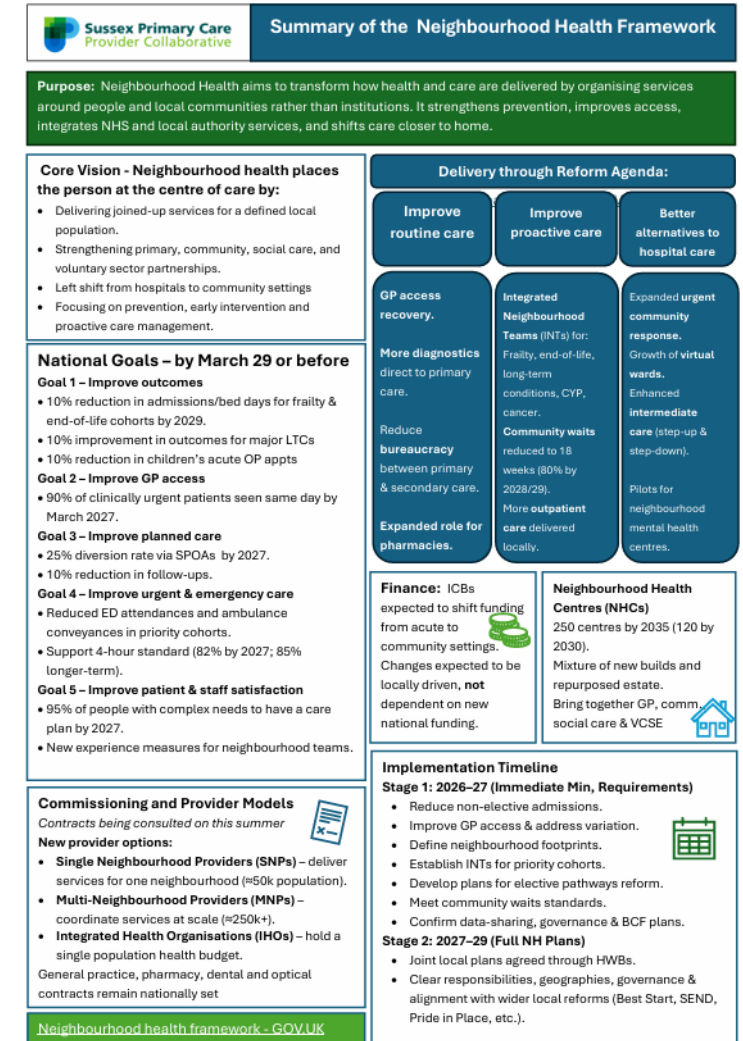
- Improve Routine Care
- Improve Proactive Care
- Have better alternatives to hospital care



Confirms **money** is from a left shift not new funding
Confirms intention for neighbourhood **health centres**



Released alongside initial document describing **contracts** – Integrated Healthcare Organisation (IHO) Multi Neighbourhood Provider (MNP) Single Neighbourhood Provider (SNP)



Neighbourhood Working – Sussex Approach

Neighbourhood Alliance



- Working in a contractual joint venture (CJV) with SCFT as the lead pass through provider
- Expanded group including LAs, SVLA and Hospice Alliance under an MOU
- Board and Executive Leadership Group
- Refreshed Programme Delivery Group including ICT Chair membership

Neighbourhood Alliance

Commissioning Intentions

Commissioning intentions issued in September 25 remain, delivery has been delayed

Ask	Primary Care Involvement
Deliver core service offer for people with high and ongoing needs (frailty, EOLC, LTCs)	✓ Involves general practice and MDTs in proactive care and reducing emergency admissions by 10% by Mar 2027
Target preventive care to underserved groups - 2 or 3 clear local objectives at ICT level	✓ Requires culturally competent care and collaboration with primary care teams
Develop standard job description for Integrator Role in each ICT	✓ Supports MDT working and coordination across primary care and other sectors
Access Innovation Fund for sustained improvement in emergency admissions	✓ Primary care-led ICTs can bid for transformation funding
Collaborate with SVLA to increase uptake of vaccinations, screenings, CVD checks	✓ Directly involves general practice and community pharmacy
Work with CYP Directors to define core offer for children's services	✓ Includes primary care input on asthma, oral health, mental health, transitions

Primary Care Support Programme



Quality
Improvement
Programme



Improving Access
and
Reducing Variation



Practice-level
CQC support



Patient
Engagement

Quality Improvement

PCPC is supporting neighbourhoods across Sussex to develop and test improvements in how General Practice and Community Pharmacy work together during 2026/27.

Leads from all 15 Sussex Integrated Care Teams came together for the first session of the year, with Community Pharmacy Leads attending alongside primary care colleagues.

The initial focus is collaboration between General Practice and Community Pharmacy, with neighbourhoods identifying practical changes that can be implemented and sustained locally.

Teams will focus on quality improvement projects based on:

- Pharmacy First
- Blood Pressure service
- Pharmacy Contraception Service



Oliver McGowan training

National Requirement & Training Pathway

- Mandatory for all primary care staff
- E-learning module + role-specific training
- Tier 1: Online (non-clinical/limited patient contact)
- Tier 2: 1-day, face-to-face (clinical roles)

Quality & Delivery Standards

- Training must be delivered by 1 of 4 approved providers
- Includes co-trainers with lived experience
- Ensures compliance with national standards



Oliver McGowan Training Rollout

Building understanding. Improving care. Better together in Sussex.

Right support
Right Care
Right time

Complete the e-learning module

Role-appropriate training

Delivered by approved providers with lived experience

Stronger primary care, better outcomes for all

Inclusive care. Confident clinicians. Stronger communities.

Understanding Acceptance Inclusion

The graphic features a woman in NHS scrubs and a man with glasses looking at a tablet. Below them are icons of five diverse people holding hands. A circular logo on the right shows a heart over a hand with the text 'Understanding Acceptance Inclusion'.

Oliver McGowan training

Funding & Coordination

- Funding held by Sussex PCPC
- Distributed fairly based on workforce size and need
- Focus on supporting Tier 2 training delivery locally

Maximising Impact

- Funding will not cover all staff
- Prioritisation required (especially patient-facing roles)

What Happens Next

- Practices to identify Tier 2 staff priorities
- Forward planning needed for staff release
- Communication of training events across Sussex
- Proposal for additional funding to facilitate training roll out for dental practices



NHS
Surrey and Sussex

OLIVER MCGOWAN MANDATORY TRAINING

ON LEARNING DISABILITY AND AUTISM

Supporting better, safer, and more inclusive care

FREE OPEN TRAINING SESSIONS

18 MAY 2025
Brighton & Hove
Brighton Friends Meeting House
BN1 1AF
[SCAN TO BOOK](#)

20 MAY 2025
Worthing
Beech House Park Community Hub
BN11 2DB
[SCAN TO BOOK](#)

20 MAY 2025
Lewes
Linklater Pavilion
BN7 2FG
[SCAN TO BOOK](#)

Click here to book
<https://www.eventbrite.com/e/tier-2-oliver-mcgowan-mandatory-training-on-learning-disability-and-autism-tickets-1988392764284>

Click here to book
<https://www.eventbrite.com/e/tier-2-oliver-mcgowan-mandatory-training-on-learning-disability-and-autism-tickets-1988395300871>

Click here to book
<https://www.eventbrite.com/e/tier-2-oliver-mcgowan-mandatory-training-on-learning-disability-and-autism-tickets-1988394800374>

IMPORTANT INFORMATION

- These sessions are free of charge
- Limited spaces available – early booking is advised

For more details contact:
LET@impact-initiatives.org.uk

WHO SHOULD ATTEND?
This training is for:

- Primary care staff
- Dentists
- Social care staff
- Hospice staff

TRAINING STRUCTURE FOR PATIENT FACING AND CLINICAL STAFF
All staff must complete the training in the following order:

- 1** **E-LEARNING (PART 1)**
Mandatory for all staff
- 2** **TIER 2 – PART 2**
(Patient-facing and clinical staff)
Interactive session (face to face)
0930 to 1630

IMPORTANT: Completion of the e-learning is advised before attending Tier 2 Part 2.

WHY THIS TRAINING MATTERS

- Improves understanding of learning disability and autism
- Reduces health inequalities
- Strengthens communication and person-centred care
- Supports compliance with the Health and Care Act 2022

Together, we can improve outcomes and experiences for people with a learning disability and autism.

Better health and care for all
www.surreysussex.icb.nhs.uk

Award Winning Sussex Dental Project

Sussex 0-3 Programme recognised by British Society for Paediatric Dentistry

Our primary care dental colleagues have been working closely with NHS Sussex to increase dental checks for infants. The **Sussex 0-3 Programme** focuses on supporting families to access dental care early, ensuring children aged 0 to 3 years receive the right support from the start. The initiative also helps parents understand how to promote healthy teeth and establish good oral health habits as their children grow.

We're pleased to share that the programme has now been awarded the Dental Check by One (DCby1) award, supported by the British Society for Paediatric Dentistry. This recognition celebrates the positive impact already demonstrated through this early pilot. The pilot has now been extended until March 2027, and will expand to support children up to 5 years old.

A big well done to everyone involved in this project, and congratulations on a well-deserved award.

Spotlight on ICTs

National visit to Hastings & Rother



On 30 January, leaders from the Hastings and Rother Integrated Community Teams welcomed Dr Minal Bakhai, NHS England's Director of Primary Care and Community Transformation, during her visit to one of England's neighbourhood health sites.

Dr Bakhai praised the area as “neighbourhood health coming to life,” highlighting strong partnership working and real progress for local communities.

Spotlight on ICTs

Crawley at NHS Confed

Our Crawley Integrated Community Team recently spoke at the NHS Confederation's Care Closer to Home Conference, sharing practical insights on neighbourhood working.

Represented by Amy Warman and Rachel Jevons, the team highlighted how Crawley ICT is strengthening partnerships, using local insight to tackle inequalities, and applying systems thinking to improve care.

Their contribution showcased the strong leadership and collaboration happening across the Crawley neighbourhood.



Spotlight on ICTs

Horsham, Crawley and Mid-Sussex joint GP and NHMT event

ICT leads from Horsham, Crawley and Mid Sussex came together in January for a joint learning session with Neighbourhood Mental Health Teams.

Co-designed by Dr Daphne Coutroubis with SPFT and GP colleagues, the session strengthened understanding of the NMHT model and built local relationships.

PCPC can support similar sessions elsewhere in Sussex - get in touch to find out more.



Questions

sussexpcpc.org/about/our-neighbourhoods